

Health Reform Monitoring Survey

www.urban.org/hrms

Quarter 2 2014

Questionnaire

NOTE: The format of the questions in this document do not necessarily reflect the format used in the web-based survey.

This survey focuses on your health and health care experiences. Your participation in the survey is important to help us understand how well the US health care system is working.

Q1. In general, would you say your health is:

Excellent	1
Very good	2
Good	3
Fair	4
Poor	5

Q2. Now thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health not good?

_____ Number of days

Q3. Now thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?

_____ Number of days

Q4. Is there a place that you usually go to when you are sick or need advice about your health?

I have one place I usually go	1
I have more than one place I usually go	2
I do NOT have a place I usually go	3

Q5. About how long has it been since you last visited a doctor or other health care provider for a routine checkup? A routine checkup is a general physical exam, not an exam for a specific injury, illness, or condition.

Within the past year	1
One or more years ago	2
Never	3

Q6. In answering the following questions, please think about your experiences obtaining health care in the past 12 months, that is, since June 2013:

	Yes	No	Did not need care
a. Did you have trouble finding a doctor or other health care provider who would see you?	1	2	3
b. Were you told by a doctor's office or clinic that they would not accept you as a new patient?	1	2	3
c. Were you told by a doctor's office or clinic that they do not accept your health care coverage?	1	2	3
d. Did you have trouble getting an appointment at a doctor's office or clinic as soon as you thought you needed one?	1	2	3
e. Were you able to find a doctor's office or clinic that would see you?	1	2	3

[IF Q7G=1 OR Q8=2]

Q8b. What type of health insurance do you have?

[TEXT BOX]

[IF AT LEAST ONE ITEM IN GRID FOR (Q7A – Q7G = 1(“COVERED”) OR Q8=2)]

Q8c. As you may know, there are new health insurance exchanges or marketplaces where people can shop for insurance and compare prices and benefits. For your current coverage, did you enroll in a health insurance plan through the marketplace, also known as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES, INSERT [or (INSERT PROGRAM NAME FROM STATE_PROGRAM_NAME_FILL SHEET BASED ON PPSTATEN)]], in your state?

- | | |
|--|---|
| Yes, I enrolled in a health insurance plan through the marketplace | 1 |
| I am in the process of enrolling in a health insurance plan in the marketplace | 2 |
| No, I did not enroll through the marketplace | 3 |

[IF (Q7D = 1(“COVERED”) OR Q7G = 1(“COVERED”) OR Q8=2)]

Q8d. For your current coverage, did you enroll in Medicaid, Medical Assistance (MA), the Children’s Health Insurance Program (CHIP), or any kind of state or government-sponsored assistance plan based on income or a disability through the marketplace?

- | | |
|--|---|
| Yes, I enrolled in Medicaid, MA, CHIP, or any kind of state or government-sponsored assistance plan based on income or a disability through the marketplace | 1 |
| I am in the process of enrolling in Medicaid, MA, CHIP, or any kind of state or government-sponsored assistance plan based on income or a disability through the marketplace | 2 |
| No, I did not enroll through the marketplace | 3 |

Q10. Thinking about your health insurance coverage over the past 12 months, how many months were you insured since June 2013? Your best estimate is fine.

- | | |
|--|---|
| I was insured all 12 months | 1 |
| I was insured 6 to 11 months | 2 |
| I was insured 1 to 5 months | 3 |
| I did not have health insurance at all over the past 12 months | 4 |

[IF Q10=1]

Q10B. Have you had the same type of health insurance or health coverage plan for all of the past 12 months? That is, since June 2013?

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |

Q16c. Still thinking about the past 12 months, did any of your family members go without health insurance at any time since June 2013?

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |

[IF (AT LEAST ONE ITEM IN GRID FOR (Q7A – Q7G = 1(“COVERED”) OR Q8=2) AND (Q10 NE 1 OR Q10B=2)]
Q10C. Just prior to obtaining your current health insurance, what type of health insurance coverage did you have?

- | | |
|--|---|
| Insurance through a current or former employer or union (of yours or another family member’s). This would include COBRA coverage. | 1 |
| Insurance purchased directly from an insurance company (by you or another family member). This would include coverage purchased through an exchange or marketplace, such as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES, INSERT [or (INSERT PROGRAM NAME FROM STATE_PROGRAM_NAME_FILL SHEET BASED ON PPSTATEN)]]]. | 2 |
| Medicare, for people 65 and older, or people with certain disabilities | 3 |
| Medicaid, Medical Assistance (MA), the Children’s Health Insurance Program (CHIP) or any kind of state or government-sponsored assistance plan based on income or a disability. [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES INSERT: You may know this type of coverage as [INSERT PROGRAM NAME FROM STATE_PROGRAM_NAME_FILL SHEET BASED ON PPSTATEN.] | 4 |
| TRICARE or other military health care, including VA health care | 5 |
| Indian Health Service | 6 |
| Any other type of health insurance coverage or health coverage plan | 7 |
| None, I was uninsured | 8 |

[IF (NO ITEMS IN GRID FOR Q7A-Q7G=1("COVERED") AND Q8=1 AND Q10 NE 4)
Q10D. Earlier, you indicated that you currently do not have health insurance coverage. Just prior to
being uninsured, what type of health insurance coverage did you have?

- Insurance through a current or former employer or union (of yours or another family member's). This would include COBRA coverage. 1
- Insurance purchased directly from an insurance company (by you or another family member). This would include coverage purchased through an exchange or marketplace, such as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES, INSERT [or (INSERT PROGRAM NAME FROM STATE_PROGRAM_NAME_FILL SHEET BASED ON PPSTATEN)]]]. 2
- Medicare, for people 65 and older, or people with certain disabilities 3
- Medicaid, Medical Assistance (MA), the Children's Health Insurance Program (CHIP) or any kind of state or government-sponsored assistance plan based on income or a disability. [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES INSERT: You may know this type of coverage as [INSERT PROGRAM NAME FROM STATE_PROGRAM_NAME_FILL SHEET BASED ON PPSTATEN.] 4
- TRICARE or other military health care, including VA health care 5
- Indian Health Service 6
- Any other type of health insurance coverage or health coverage plan 7

[IF (NO ITEMS IN GRID FOR Q7A-Q7G=1("COVERED") AND Q8=1 AND Q10 NE 4)
Q10E Which of the following is the main reason you no longer have that health insurance coverage?

- The person in my family with health insurance lost job or changed employers 1
- I got divorced or separated 2
- I became ineligible because of age / I left school 3
- My employer or my spouse's employer stopped offering health insurance 4
- The cost of health insurance is too high / I cannot afford health insurance 5
- I did not pay the premium 6
- The insurance company cancelled the policy or will no longer offer it 7
- [IF FEMALE]: Medicaid or Medical Assistance stopped after pregnancy 8
- I lost Medicaid or Medical Assistance because of new job or increase in income 9
- I lost Medicaid or Medical Assistance for other reasons (such as problems with paperwork) 10
- I was not satisfied with insurance coverage
- I am currently transitioning between different health insurance plans 11
- Other [TEXT BOX] 12

[IF NO ITEMS IN GRID FOR Q7A-Q7G=1("COVERED") AND Q8=1]

Q10F [IF Q10=4: Earlier, you indicated that you currently do not have health insurance coverage.] Which of these are reasons that you are currently uninsured?

- I do not want health insurance 1
- The cost of health insurance is too high / I cannot afford health insurance 2
- I do not know how to find information on available health insurance options 3
- I do not have the time to get health insurance 4
- I am in the process of enrolling in a health insurance plan, but I'm not currently covered 5
- I am currently transitioning between different health insurance plans 6
- I am still weighing my options and I am not yet ready to get health insurance coverage 7
- I would rather pay the penalty for not having health insurance 8
- Other (Please specify) [TEXT BOX] 9

[IF "COVERED" SELECTED FOR ANY ITEM IN Q7 OR Q8=2]

Q9. The next question asks you to rate your satisfaction with your current health insurance coverage on several different factors. Would you say you are very satisfied, somewhat satisfied, neither satisfied or dissatisfied, somewhat dissatisfied, or very dissatisfied with your current health insurance coverage in terms of:

	Very Satisfied	Somewhat Satisfied	Neither Satisfied or Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied
The range of health care services available?	1	2	3	4	5
Your choice of doctors and other providers?	1	2	3	4	5
Your ability to get specialist care? A specialist is a doctor who focuses on a particular class of patients (such as children) or on a specific disease (such as heart disease) or on a particular technique (such as surgery)	1	2	3	4	5
The premium that you pay for the coverage?	1	2	3	4	5
The co-payments or co-insurance that you pay when you get care?	1	2	3	4	5
The deductible that you pay when you get care?	1	2	3	4	5
The protection that your coverage provides against high medical bills?	1	2	3	4	5
The quality of the care that is available?	1	2	3	4	5

[IF Q10C=(1,2,3,4,5,6, OR 7)]

Q9B. How does your current health insurance coverage compare to the insurance coverage you had just prior to your current coverage? Would you say it is better, worse, or about the same in terms of:

	Better	Worse	About the Same
The range of health care services available?	1	2	3
Your choice of doctors and other providers?	1	2	3
Your ability to get specialist care? A specialist is a doctor who focuses on a particular class of patients (such as children) or on a specific disease (such as heart disease) or on a particular technique (such as surgery)	1	2	3
The premium that you pay for the coverage?	1	2	3
The co-payments or co-insurance that you pay when you get care?	1	2	3
The deductible that you pay when you get care?	1	2	3
The protection that your coverage provides against high medical bills?	1	2	3
The quality of the care that is available?	1	2	3

[IF Q7A=2,3 OR REFUSED]

Q11. Earlier you reported that you do not currently have health insurance coverage through an employer (either yours or a family member's). If you wanted to, could you be covered by health insurance through your job or through a family member's job? That is, does your employer or a family member's employer offer health insurance that could cover you?

- Employer (either yours or family member's) offers health insurance 1
- Employer (either yours or family member's) does NOT offer health insurance 2
- Not employed 3

Q12. Thinking about your health care experiences over the past 12 months, that is, since June 2013, was there any time when you needed any of the following but didn't get it because you couldn't afford it?

	Yes	No
Prescription drugs	1	2
Medical care	1	2
To see a general doctor	1	2
To see a specialist-- A specialist is a doctor who focuses on a particular class of patients (such as children) or on a specific disease (such as heart disease) or on a particular technique (such as surgery)	1	2
To get medical tests, treatment, or follow-up care	1	2
Dental care	1	2
Mental health care or counseling	1	2
Treatment or counseling for alcohol or drug use	1	2
[IF FEMALE:] Contraceptive prescriptions	1	2
[IF FEMALE:] Other family planning services	1	2

[(AT LEAST ONE ITEM IN Q12A-Q12J=1“YES”) AND (AT LEAST ONE ITEM IN GRID FOR Q7A – Q7G = 1(“COVERED”) OR Q8=2) AND (Q10 NE 1 OR Q10B=2(“NO”))]

Q12B For this question, please think about the time since your current health insurance coverage took effect. Was there any time since then when you needed health care but didn't get it because you couldn't afford it?

Yes	1
No	2

Q13. Thinking again about your health care experiences over the past 12 months, that is, since June 2013, did you or anyone in your family have problems paying or were unable to pay any medical bills? Include bills for doctors, dentists, hospitals, therapists, medication, equipment, nursing home, or home care. For this study, we're interested in your immediate family, which would include you, your spouse (if applicable), and any children or stepchildren under 19 who are living with you.

Yes	1
No	2

Q13a. Do you or anyone in your family currently have any medical bills that are being paid off over time? This could include medical bills being paid off with a credit card, through personal loans, or bill paying arrangements with hospitals, physicians, or other health care providers. The bills can be from earlier years as well as this year.

Yes	1
No	2

Q14a. To better understand the affordability of health care, we're interested in your family's income, which would include your income plus the income of your spouse (if applicable) and any children or stepchildren under 19 who are living with you.

Your family size (including you) is...

One person	1
Two people	2
Three people	3
Four people	4
Five people	5
Six people	6
Seven people	7
Eight people	8
Nine people	9
Ten or more people	10

[IF Q14A=1-10]

[DISPLAY RESPONSE ITEMS BASED ON TABLE BELOW]

Q14b. Please mark the category that best describes your family's total income over the last year before taxes and other deductions. Your best estimate is fine.

Response item 1

Response item 2

Response item 3

Response item 4

Q14a answer	Response item 1 At or below 138%	Response item 2 Above 138% and less than 250%	Response item 3 At or above 250% and less than 400%	Response item 4 400% or more
One person	At or below \$16,200	Above \$16,200 and less than \$29,200	At or above \$29,200 and less than \$46,700	At or above \$46,700
Two people	At or below \$21,800	Above \$21,800 and less than \$39,400	At or above \$39,400 and less than \$63,000	At or above \$63,000
Three people	At or below \$27,400	Above \$27,400 and less than \$49,500	At or above \$49,500 and less than \$79,200	At or above \$79,200
Four people	At or below \$33,000	Above \$33,000 and less than \$59,700	At or above \$59,700 and less than \$95,400	At or above \$95,400
Five people	At or below \$38,600	Above \$38,600 and less than \$69,800	At or above \$69,800 and less than \$111,700	At or above \$111,700
Six people	At or below \$44,200	Above \$44,200 and less than \$80,000	At or above \$80,000 and less than \$127,900	At or above \$127,900
Seven people	At or below \$49,800	Above \$49,800 and less than \$90,100	At or above \$90,100 and less than \$144,200	At or above \$144,200
Eight people	At or below \$55,400	Above \$55,400 and less than \$100,300	At or above \$100,300 and less than \$160,400	At or above \$160,400
Nine people	At or below \$61,000	Above \$61,000 and less than \$110,400	At or above \$110,400 and less than \$176,600	At or above \$176,600
Ten or more people	At or below \$66,600	Above \$66,600 and less than \$120,600	At or above \$120,600 and less than \$192,900	At or above \$192,900

[PROMPT IF MORE THAN ONE RESPONSE ITEM SELECTED; PLEASE SAY "TYPE IN THE AMOUNT IN THE BOX BELOW" INSTEAD OF "TYPE IN THE NUMBER..."]

[IF Q7A-G=1 OR Q8=2]

Q15a. A deductible is the amount you have to pay before your health insurance or health coverage plan will start paying your medical bills. What is the annual deductible per person under your health insurance or health coverage plan? Your best estimate is fine.

\$ _____ for the year

I do not have a deductible 1

Not sure of amount 2

[IF Q15A = "NOT SURE OF AMOUNT" OR REFUSED]

Q15b. Would you say your deductible is:

- | | |
|--------------------|---|
| Less than \$500 | 1 |
| \$500 to \$999 | 2 |
| \$1,000 to \$1,499 | 3 |
| \$1,500 to \$1,999 | 4 |
| \$2,000 to \$2,499 | 5 |
| \$2,500 to \$2,999 | 6 |
| \$3,000 to \$3,999 | 7 |
| \$4,000 or more | 8 |

[PROMPT IF MORE THAN ONE RESPONSE ITEM SELECTED]

Q16a. In the past 12 months, about how much have you and your family spent out-of-pocket for health care costs that were not covered by your health insurance or health coverage plan? Your best estimate is fine.

This would not include any premiums you pay for your health insurance or any health care costs that you will be reimbursed for.

\$ _____ for the year

- | | |
|------------------------|---|
| No out-of-pocket costs | 1 |
| Not sure of amount | 2 |

[IF Q16A = "NOT SURE OF AMOUNT" OR REFUSED]

Q16b. Would you say the out-of-pocket health care costs for you and your family were:

- | | |
|--------------------|----|
| Less than \$500 | 1 |
| \$500 to \$999 | 2 |
| \$1,000 to \$1,499 | 3 |
| \$1,500 to \$1,999 | 4 |
| \$2,000 to \$2,999 | 5 |
| \$3,000 to \$3,999 | 6 |
| \$4,000 to \$4,999 | 7 |
| \$5,000 to \$5,999 | 8 |
| \$6,000 to \$6,999 | 9 |
| \$7,000 to \$7,999 | 10 |
| \$8,000 to \$8,999 | 11 |
| \$9,000 to \$9,999 | 12 |
| \$10,000 or more | 13 |

Q17. Are you currently working for pay or self-employed?

- | | |
|----------------------|---|
| Yes, working for pay | 1 |
| Yes, self-employed | 2 |
| No, not working | 3 |

Q18. Please imagine a ladder with steps numbered from zero at the bottom to 10 at the top. Suppose we say that the top of the ladder represents the *best* possible life for you and the bottom of the ladder represents the *worst* possible life for you.

a. On which step of the ladder would you say you personally feel you stand at this time, assuming that the higher the step the better you feel about your life, and the lower the step the worse you feel about it? Which step comes closest to the way you feel?	b. On which step of the ladder do you think you will stand about five years from now?
<input type="checkbox"/> 10	<input type="checkbox"/> 10
<input type="checkbox"/> 9	<input type="checkbox"/> 9
<input type="checkbox"/> 8	<input type="checkbox"/> 8
<input type="checkbox"/> 7	<input type="checkbox"/> 7
<input type="checkbox"/> 6	<input type="checkbox"/> 6
<input type="checkbox"/> 5	<input type="checkbox"/> 5
<input type="checkbox"/> 4	<input type="checkbox"/> 4
<input type="checkbox"/> 3	<input type="checkbox"/> 3
<input type="checkbox"/> 2	<input type="checkbox"/> 2
<input type="checkbox"/> 1	<input type="checkbox"/> 1
<input type="checkbox"/> 0	<input type="checkbox"/> 0

The next few questions ask for some background information to help us understand who is included in our survey.

Q19. How would you rate your ability to read?

- Excellent 1
- Very good 2
- Good 3
- Fair 4
- Poor 5

Q20. How would you rate your ability to work with numbers, such as working with fractions or percentages?

- Excellent
- Very good
- Good
- Fair
- Poor

TQ14A The health care law created health insurance exchanges or marketplaces where people can shop for insurance and compare prices and benefits. How much, if anything, have you heard about this health insurance marketplace, also known as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES INSERT: OR {INSERT PROGRAM NAME FROM STATE_PROGRAM_NAME_FILL SHEET BASED ON PPSTATEN},] in your state? Have you heard:

- | | |
|----------------|---|
| A lot | 1 |
| Some | 2 |
| Only a little | 3 |
| Nothing at all | 4 |

[IF (TQ14A NE 4) OR (Q8C=1 OR 2)]

TQ33B [IF (TQ14A= 4) AND (Q8C=1): Earlier, you said that you enrolled in a health insurance plan in the marketplace] [IF (TQ14A= 4) AND (Q8C=2): Earlier, you said that you are in the process of enrolling in a health insurance plan in the marketplace.] How did you hear about the marketplace?

- | | |
|---|----|
| Website | 1 |
| Newspaper, radio, or television | 2 |
| An insurance agent, broker, or company | 3 |
| A tax preparer or preparation service | 4 |
| Family or friends | 5 |
| An employer | 6 |
| Medicaid or another program agency such as TANF, SNAP, or WIC | 7 |
| A hospital, doctor's office, or clinic | 8 |
| A religious or community group | 9 |
| A public library, school, or community center | 10 |
| Other (Please specify) [TEXT BOX] | 11 |

TQ19A Some lower-income Americans are able to get subsidies for premiums and out-of-pocket health care costs in the health insurance marketplaces. How much, if anything, have you heard about this part of the health care law? Have you heard:

- | | |
|----------------|---|
| A lot | 1 |
| Some | 2 |
| Only a little | 3 |
| Nothing at all | 4 |

TQ17 The health care law requires nearly all Americans to have health insurance by 2014 or else pay a fine. This is sometimes referred to as the "individual mandate". How much, if anything, have you heard about this requirement? Have you heard:

- | | |
|----------------|---|
| A lot | 1 |
| Some | 2 |
| Only a little | 3 |
| Nothing at all | 4 |

TQ25A Do you think you will have to pay a fine for not having health insurance coverage in 2014?

Yes	1
No	2

TQ18A How much do you think the fine is for not having health insurance coverage in 2014?

Under \$100	1
\$100 to \$500	2
\$501 to \$1,000	3
\$1,001 to \$5,000	4
Over \$5,000	5
I am not sure	6

[IF TQ14A NE 4]

TQ28 You previously mentioned you had heard about the health insurance marketplace created by the health care law. Have you looked for information on health insurance plans in the marketplace?

Yes	1
No, but I plan on looking for information	2
No, and I do not plan on looking for information	3

[IF TQ28=3(NO, AND I DO NOT PLAN ON LOOKING FOR INFORMATION)]

TQ30A Which of the following is the main reason that you have not looked for information on health insurance plans in the marketplace?

I do not want health insurance	1
The cost is too high / I cannot afford health insurance	2
I am satisfied with my existing health insurance status	3
I do not know how to find the information	4
I do not have the time	5
The website was not working	6
I oppose the health law or government involvement in health insurance	7
I do not think the government will keep my personal information confidential	8
Other (Please specify) [TEXT BOX]	9

[IF (TQ28 = 1(YES))]

TQ31A Which of the following are reasons that you have looked for information on health insurance plans in the marketplace?

- | | |
|--|----|
| I wanted to purchase health insurance | 1 |
| I wanted to know if I was eligible for subsidies to lower the cost of insurance | 2 |
| I wanted to know if I was eligible for Medicaid | 3 |
| I wanted to compare my current health insurance plan to marketplace plans | 4 |
| I wanted to know more about health insurance options for retirement | 5 |
| I wanted to know more about options in case I lose my current health insurance | 6 |
| I wanted to know more about health insurance options in case I start my own business | 7 |
| I was curious about how the marketplaces work | 8 |
| I was looking for options for a family member or friend | 9 |
| Other (Please specify) [TEXT BOX] | 10 |

[IF TQ28 = 2(NO, BUT PLAN ON LOOKING)]

TQ32A Which of the following are reasons that you plan to look for information on health insurance plans in the marketplace?

- | | |
|--|----|
| I want to purchase health insurance | 1 |
| I want to know if I am eligible for subsidies to lower the cost of insurance | 2 |
| I want to know if I am eligible for Medicaid | 3 |
| I want to compare my current health insurance plan to marketplace plans | 4 |
| I want to know more about health insurance options for retirement | 5 |
| I want to know more about health insurance options in case I lose my current insurance | 6 |
| I want to know more about health insurance options in case I start my own business | 7 |
| I am curious about how the marketplaces work | 8 |
| I tried to look earlier, but encountered problems (e.g., the website was not working) | 9 |
| Other (Please specify) [TEXT BOX] | 10 |

[IF (TQ28 = 1(YES)) OR (Q8C=1 OR 2)]

TQ33C [IF (TQ28 NE 1) AND (Q8C=1): Earlier, you said that you enrolled in a health insurance plan in the marketplace.] [IF (TQ28 NE 1) AND (Q8C= 2): Earlier, you said that you are in the process of enrolling in a health insurance plan in the marketplace.] There are many different ways to get information about health insurance plans in the marketplace or to get help enrolling in a plan through the marketplace. Which if any of the following did you use?

- Website, including online chat option 1
- Call center 2
- Assistance from navigators, application assisters, certified application counselors, or community health workers 3
- Assistance from an insurance agent, broker, or company 4
- Assistance from family or friends 5
- Assistance from an employer 6
- Assistance from a tax preparer 7
- Assistance from Medicaid or another program agency such as TANF, SNAP, or WIC 8
- Assistance from a hospital, doctor’s office, or clinic 9
- I did not use any of the above 10
- Other (Please specify) [TEXT BOX] 11

[IF AT LEAST ONE ITEM 1-9 IN TQ33C IS CHECKED]

[ONLY SHOW ITEMS IN GRID THAT WERE SELECTED IN TQ33C]

TQ34B How helpful were those sources in obtaining information on health insurance plans in the marketplace?

	Very helpful	Somewhat helpful	Not too helpful	Not at all helpful
Website, including online chat option	1	2	3	4
Call center	1	2	3	4
Assistance from navigators, application assisters, certified application counselors, or community health workers	1	2	3	4
Assistance from an insurance agent, broker, or company	1	2	3	4
Assistance from family or friends	1	2	3	4
Assistance from an employer	1	2	3	4
Assistance from a tax preparer	1	2	3	4
Assistance from Medicaid or another program agency such as TANF, SNAP, or WIC	1	2	3	4
Assistance from a hospital, doctor’s office, or clinic	1	2	3	4

[IF (Q8=1 OR (Q8C NE 1 OR 2)) AND (TQ14A=4 OR TQ28=2)]

TQ35A There are many different ways to obtain information on health insurance plans in the marketplace. Which of the following sources of information do you think you might use or try to use in the future?

Website, including online chat option	1
Call center	2
Assistance from navigators, application assisters, certified application counselors, or community health workers	3
Assistance from an insurance agent, broker, or company	4
Assistance from family or friends	5
Assistance from an employer	6
Assistance from a tax preparer	7
Assistance from Medicaid or another program agency such as TANF, SNAP, or WIC	8
Assistance from a hospital, doctor's office, or clinic	9
I will not use any of the above	10
Other (Please specify) [TEXT BOX]	11

[IF Q8C=1]

TQ44A Earlier, you said that you enrolled in a health insurance plan in the marketplace. You may have signed up with a health insurance plan weeks or months before the coverage actually started. Have the benefits under your health insurance plan started?

Yes	1
No	2
Don't know	3

[IF Q8C=1]

TQ45A Health insurance plans in the marketplace are separated into different categories. Is your health plan from one of the following categories?

Bronze	1
Silver	2
Gold	3
Platinum	4
Catastrophic (This is only available for those under 30 years old or those with a "hardship exemption")	5
None of the above	6
Don't know	7

[IF AT LEAST ONE ITEM IN GRID FOR (Q7A – Q7G = 1("COVERED") OR Q8=2)]

TQ46C Is there a monthly premium for your health insurance plan? A premium is a fixed amount of money people pay each month to have health coverage. It does not include copays or other expenses such as prescription costs.

Yes	1
No	2

[CREATE DOV_TQ46_ORDER

1= SEE TQ46A THEN TQ46B

2= SEE TQ46B THEN TQ46A

RANDOMLY ASSIGN RESPONDENTS TO DOV_TQ46_ORDER=1 OR DOV_TQ46_ORDER=2 AND SHOW TQ46A AND TQ46B
BASED ON ASSIGNMENT]

[IF TQ46C=1(YES)]

TQ46A [IF DOV_TQ46_ORDER=2 INSERT: One of the goals of our survey is to test different ways of asking questions. In the prior question we asked: "Is the premium paid for this plan based on income?" How would you answer if we had asked:]

Is the cost of the premium for your health insurance plan subsidized based on your family income?

Yes	1
No	2
Don't know	3

[IF TQ46C=1(YES)]

TQ46B [IF DOV_TQ46_ORDER=1 INSERT: One of the goals of our survey is to test different ways of asking questions. In the prior question we asked: "Is the cost of the premium for your health insurance plan subsidized based on your family income?" How would you answer if we had asked:]

Is the premium paid for this plan based on income?

Yes	1
No	2
Don't know	3

[IF Q8C=1 OR 2]

TQ59 Thinking about the process of applying for coverage in the health insurance marketplace, how easy or hard were the following steps?

	Very easy	Somewhat easy	Somewhat hard	Very hard	Not applicable
Creating an account on the marketplace website	1	2	3	4	5
[If [(Q7A = 1("COVERED") OR Q7E = 1("COVERED")) OR Q7G = 1("COVERED") OR Q8=2] OR Q11=1]: Finding information about employer-sponsored coverage that is available to me	1	2	3	4	5
Estimating my household income	1	2	3	4	5
Finding out if I qualify for subsidies to lower the cost of health insurance	1	2	3	4	5
Finding out if I qualify for Medicaid	1	2	3	4	5
Comparing the premiums of plans available through the marketplace	1	2	3	4	5
Comparing the services and prescription drugs covered by plans available through the marketplace	1	2	3	4	5
Comparing the costs I would need to pay out-of-pocket for services and prescription drugs covered by plans available through the marketplace	1	2	3	4	5
Finding out which doctors, hospitals and other providers are in the networks for plans available through the marketplace	1	2	3	4	5
Filling out all of the necessary application forms	1	2	3	4	5
Getting help when I had a question about my application	1	2	3	4	5
Understanding the application process	1	2	3	4	5

[IF TQ33C=1]

TQ60A. In your opinion, which of the following would improve the marketplace website, also known as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES INSERT: or {INSERT PROGRAM NAME FROM state_program_name_fill sheet based on ppstater,}] in your state?

- | | |
|--|----|
| An easier way to find out if I qualify for financial assistance | 1 |
| The ability to save my application and come back to it later | 2 |
| Clearer information about plan options | 3 |
| Easier comparison of plans | 4 |
| More explanation of plan benefits | 5 |
| More explanation of plan costs | 6 |
| An easier way to get live help | 7 |
| Make it easier to find out if my provider is in a plan's network | 8 |
| Make it easier to compare my current coverage to marketplace plans | 9 |
| Better information for non-English speakers | 10 |
| Other (please specify) [TEXT BOX] | 11 |

[IF TQ33C=2]

TQ60B. In your opinion, which of the following would improve the marketplace call center?

- | | |
|--|---|
| Shorter wait times | 1 |
| The ability to pick back up where I left off with a phone call | 2 |
| Call-backs if a call gets disconnected | 3 |
| Better training for the call center staff | 4 |
| Better information for non-English speakers | 5 |
| Other (please specify) [TEXT BOX] | 6 |

[IF TQ33C=3]

TQ60C. In your opinion, which of the following would improve assistance from marketplace navigators, application assisters, certified application counselors, or community health workers?

- | | |
|--|---|
| More people available to help | 1 |
| More events with enrollment assisters in my community | 2 |
| Having information earlier in the open enrollment season | 3 |
| More assistance available during nights and weekends | 4 |
| More assistance available during the workday | 5 |
| Assistance available in more convenient locations | 6 |
| Better training for the workers | 7 |
| Better assistance for non-English speakers | 8 |
| Other (please specify) [TEXT BOX] | 9 |

[IF NO ITEMS IN GRID FOR Q7A-Q7G=1("COVERED") AND Q8=1]

TQ39B You mentioned earlier that you do not currently have health insurance. Which of the following are reasons why you have not enrolled in a health insurance plan in the marketplace?

- | | |
|---|----|
| I have not heard about the marketplace | 1 |
| I tried to enroll in a plan but the website was not working | 2 |
| I am in the process of enrolling in a plan | 3 |
| I enrolled but lost the coverage because I did not pay the premium | 4 |
| Enrolling in a plan was too complicated or difficult | 5 |
| The cost is too high / I cannot afford the insurance | 6 |
| I did not qualify for subsidized coverage | 7 |
| The plans do not cover the benefits I am looking for | 8 |
| The choice of doctors, hospitals, and other providers in the plans' networks is too limited | 9 |
| I am still weighing my options and I am not yet ready to enroll | 10 |
| I do not think the government will keep my personal information confidential | 11 |
| I do not want health insurance | 12 |
| Other (Please specify) [TEXT BOX] | 13 |

TQ39C Do you personally know someone who did not look for health insurance through [FILL: Medicaid OR IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES INSERT [INSERT PROGRAM NAME FROM STATE_PROGRAM_NAME_FILL SHEET BASED ON PPSTATEN]], or Healthcare.gov OR [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES, INSERT [or (INSERT PROGRAM NAME FROM STATE_PROGRAM_NAME_FILL SHEET BASED ON PPSTATEN)]]], because of concerns about negatively affecting the immigration status of themselves or a family member?

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |

CREATE DOV: AMOUNT 1_ ANNUAL AND AMOUNT1_ MONTHLY

[ESTIMATED NATIONAL PRE-ACA SINGLE PREMIUM AMOUNT BASED ON 4 CELLS OF AGE AND INCOME]^[1]

Age(PPAGE)	Income by FPL	Amount 1	Amount 1
		Annual	Monthly
18-44	Q14B=1 or 2 (<250% FPL)	\$2,750	\$229
45-64	Q14B=1 or 2 (<250% FPL)	\$5,500	\$458
18-44	Q14B=3 or 4 (>=250% FPL)	\$3,000	\$250
45-64	Q14B=3 or 4 (>=250% FPL)	\$5,500	\$458

CREATE DOV: AMOUNT 2_ ANNUAL AND AMOUNT2_ MONTHLY

[ESTIMATED NATIONAL POST-ACA SINGLE SUBSIDIZED AMOUNT BASED ON 4 CELLS OF AGE AND INCOME]

Age(PPAGE)	Income by FPL	Amount 2	Amount 2
		Annual	Monthly
18-44	Q14B=1 or 2 (<250% FPL)	\$1,250	\$104
45-64	Q14B=1 or 2 (<250% FPL)	\$1,250	\$104
18-44	Q14B=3 or 4 (>=250% FPL)	\$2,500	\$208
45-64	Q14B=3 or 4 (>=250% FPL)	\$3,500	\$292

CREATE DOV: AMOUNT 3_ ANNUAL AND AMOUNT3_ MONTHLY

[ESTIMATED NATIONAL POST-ACA HEAVILY SINGLE SUBSIDIZED AMOUNT BASED ON 4 CELLS OF AGE AND INCOME]]

Age(PPAGE)	Income by FPL	Amount 3	Amount 3
		Annual	Monthly
18-44	Q14B=1 or 2 (<250% FPL)	\$300	\$25
45-64	Q14B=1 or 2 (<250% FPL)	\$300	\$25
18-44	Q14B=3 or 4 (>=250% FPL)	\$1,250	\$104
45-64	Q14B=3 or 4 (>=250% FPL)	\$1,250	\$104

[PROGRAMMING INFO FOR TQ4E-TQ4H: RANDOMIZE WHETHER TO START WITH AMOUNT 1 OR AMOUNT 2]

CREATE DOV_ AMOUNTORDER

1=AMOUNT1

2=AMOUNT2

RANDOMLY ASSIGN RESPONDENTS TO DOV_ AMOUNTORDER=1 OR 2 WITH EQUAL PROBABILITY

^[1] Source: Estimates of the national unsubsidized single premium (Amount 1) and the national single premium according to the current ACA subsidy schedule (Amount 2) were derived from the Urban Institute's Health Insurance Policy Simulation Model (HIPSM) 2014. The national premiums that are more heavily subsidized than the current ACA subsidy schedule (Amount 3) were estimated from previous [work related to Basic Health Plans](#) for those with incomes of 139-249% of FPL. For those with incomes of 250-399%, heavily subsidized premium amounts are half of the current ACA subsidy schedule amount for adults age 18-44 in this income range. We also compared these with premiums and subsidies generated by <http://laborcenter.berkeley.edu/healthpolicy/calculator/> and found that results were generally comparable.

[IF ((NO ITEMS IN GRID FOR Q7A-Q7G=1 "COVERED" AND Q8=1) OR (Q7B=1 "COVERED" OR Q7G=1 "COVERED" OR Q8=2 OR Q8C=1 OR 2)) AND (Q14B=1,2,3, OR 4)]

TQ4E Suppose that you were shopping for health insurance coverage for [IF Q14A=2,3,4,5,6,7,8,9, OR 10, INSERT: just] yourself. If you could get a health insurance policy for yourself that is as good as the one that members of Congress have, would you buy it for [IF DOV_AMOUNTORDER=1, SHOW AMOUNT1_ ANNUAL; IF DOV_AMOUNTORDER=2, SHOW AMOUNT2_ ANNUAL] per year, which works out to [IF DOV_AMOUNTORDER=1, SHOW AMOUNT1_ MONTHLY; IF DOV_AMOUNTORDER=2, SHOW AMOUNT2_ MONTHLY] per month?

Yes	1
No	2

[IF TQ4E=1 AND DOV_AMOUNTORDER=2]

TQ4F Would you buy that health insurance policy for [AMOUNT 1_ ANNUAL] per year, which works out to [AMOUNT 1_ MONTHLY] per month?

Yes	1
No	2

[IF TQ4E=2 AND DOV_AMOUNTORDER=1]

TQ4G Would you buy that health insurance policy for [AMOUNT 2_ ANNUAL] per year, which works out to [AMOUNT 2_ MONTHLY] per month?

Yes	1
No	2

[(IF DOV_AMOUNTORDER=2 AND TQ4E=2) OR (IF DOV_AMOUNTORDER=1 AND TQ4G=2) .

TQ4H Would you buy that health insurance policy for [AMOUNT 3 ANNUAL] per year, which works out to [AMOUNT 3 MONTHLY] per month?

Yes	1
No	2

[IF AT LEAST ONE ITEM IN GRID FOR Q7A – Q7G = 1("COVERED") OR Q8=2]

TQ55A When you were enrolling in your current health insurance plan, did you have more than one plan that you could choose from?

Yes	1
No	2

[IF TQ55A=1]

TQ55C People consider many different factors in choosing health insurance coverage or health plans.

The last time you chose a health insurance plan, which of the following was the most important factor in making your decision?

- The premium that you paid for the health insurance coverage 1
- The amount of any out-of-pocket costs (deductible, co-payments or co-insurance) that you would have to pay for health care services or prescription drugs under the health insurance plan 2
- Whether your current doctors are available to you because they are in the network and contract with the health insurance plan 3
- The choice of doctors, hospitals, and other providers in the network who are available to you because they contract with the health insurance plan 4
- The amount that you would have to pay to obtain health care from out-of-network providers who do not contract with the health insurance plan 5
- The reputation of the health insurance plan 6

[IF AT LEAST ONE ITEM IN GRID FOR (Q7A – Q7G = 1(“COVERED”) OR Q8=2)]

TQ56 The last time you enrolled in a health insurance plan, how easy or difficult was it to find information about each of these factors?

	Very easy	Somewhat easy	Somewhat difficult	Very difficult	Not applicable
The premium that you paid for the health insurance coverage	1	2	3	4	5
The amount of any out-of-pocket costs (deductible, co-payments or co-insurance) that you would have to pay for health care services or prescription drugs under the health insurance plan	1	2	3	4	5
Whether your current doctors are available to you because they are in the network and contract with the health insurance plan	1	2	3	4	5
The choice of doctors, hospitals, and other providers in the network who are available to you because they contract with the health insurance plan	1	2	3	4	5
The amount that you would have to pay to obtain health care from out-of-network providers who do not contract with the health insurance plan	1	2	3	4	5
The reputation of the health insurance plan	1	2	3	4	5

[PROGRAMMING NOTE: CREATE DOV_TQ13 WITH 2 LEVELS: IF DOV_TQ13 = 1, PRESENT RESPONSE OPTIONS FOR TQ13 IN ORDER 1 (VERY FAVORABLE) – 5 (VERY UNFAVORABLE)

IF DOV_TQ13 = 2, PRESENT RESPONSE OPTIONS IN REVERSE ORDER 5 – 1]

[RANDOMLY ASSIGN DOV_TQ13 AND PRESENT RESPONSE OPTIONS BASED ON THE DOV]

TQ13 We would like to ask about your opinion of the health care law, known as the Affordable Care Act or “Obamacare”. In general, is your opinion of the health care law:

- Very favorable 1
- Somewhat favorable 2
- Neither favorable or unfavorable 3
- Somewhat unfavorable 4
- Very unfavorable 5

TQ53A The next question asks about public benefits you may have received in the past 12 months. Did you or anyone in your family receive any of the following benefits at any time since June 2013?

	Yes	No	Not Sure
The Supplement Nutrition Assistance Program (SNAP), formerly known as the Food Stamps Program	1	2	3
The Earned Income Tax Credit (EITC), a refundable tax credit that reduces the amount of income tax that low-to moderate-income working people are required to pay	1	2	3
Cash assistance through Temporary Assistance for Needy Families (TANF). [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES INSERT: You may know this program as {[INSERT PROGRAM NAME FROM “STATE_PROGRAM_NAME_FILL” SHEET BASED ON PPSTATEN]}.]	1	2	3
Child care services or child care assistance from a local welfare agency or case manager	1	2	3
Unemployment insurance benefits	1	2	3

QS1. The next section switches gears to focus on the health care needs of children to help us understand how to do a better job providing health care for children. How many children under the age of 18 are currently living in your household?

_____ Number of children

[IF QS1=0 OR "NO CHILDREN LIVE IN THIS HOUSEHOLD" IS SELECTED OR QS1=REFUSED THEN QFLAG=2 AND TERMINATE]

[IF QS1>1]

QS1a. For the following questions in the survey, please think of the child in your household who has had the most recent birthday.

[IF QS1>=1]

QS2. What is your relationship to that child?

Parent (biological, adoptive, step, foster)	1
Legal guardian	2
Temporary guardian or caretaker	3
Grandparent	4
Aunt/Uncle	5
Brother/Sister	6
Other (Please specify) [TEXT BOX]	7

[IF QS2=3,4,5,6 OR 7]

[SP]

QS2b. Can you answer questions about this child's health and health care?

Yes	1
No	2

[IF QS2B=2 OR REFUSED THEN QFLAG=2 AND TERMINATE]

QS3. What is his/her gender?

Male	1
Female	2

[IF QS3=REFUSED THEN QFLAG=2 AND TERMINATE]

QS4. What is [IF QS3=1 INSERT "his" IF QS3=2 INSERT "her"] age?

_____ Age in years
Child is less than 1 year old

[IF QS4=REFUSED THEN QFLAG=2 AND TERMINATE]

QS5. In asking questions about the child, we can refer to [IF QS3=1 INSERT "him" IF QS3=2 INSERT "her"] as "the child", the "[AGE] year old child", or we can use a first name or initial. Which would you prefer?

- | | |
|---|---|
| Use "the child" | 1 |
| [IF QS4>1 OR "CHILD IS LESS THAN 1 YEAR OLD" SELECTED] Use the age of the child | 2 |
| Use the child's name or initials | 3 |

*Enter Name/Initials that you would like use to use [TEXT BOX]

The next questions focus on [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL]'s health and health care experiences.

QS6. In general, would you say [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL]'s health is:

- | | |
|-----------|---|
| Excellent | 1 |
| Very good | 2 |
| Good | 3 |
| Fair | 4 |
| Poor | 5 |

QS7. In general, would you say [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL]'s mental health is:

- | | |
|-----------|---|
| Excellent | 1 |
| Very good | 2 |
| Good | 3 |
| Fair | 4 |
| Poor | 5 |

QS8a. Is [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] limited or prevented in any way in [IF QS3=1 INSERT "his" IF QS3=2 INSERT "her"] ability to do the things most children of the same age can do because of a medical, behavioral, or other health condition that has lasted or is expected to last for at least 12 months?

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |

QS9. Is there a place that [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] usually goes to when [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] is sick or needs advice about [IF QS3=1 INSERT "his" IF QS3=2 INSERT "her"] health?

- There is one place [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] usually goes 1
- There is more than one place [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] usually goes 2
- There is NO place [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] usually goes 3

QS10. During the past 12 months, that is, since June 2013, has [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] received a well-child check-up, that is, a general check-up, when [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] was not sick or injured?

- Yes 1
- No 2

QS12. During the past 12 months, did [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] go to a dentist or dental hygienist for preventive dental care, such as a check-up or dental cleaning?

- Yes 1
- No 2

QS13. During the past 12 months, how many times did [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] go to the emergency room about [IF QS3=1 INSERT "his" IF QS3=2 INSERT "her"] health? This includes emergency room visits that resulted in a hospital admission.

- None 1
- Once 2
- Two or more times 3

QS14. During the past 12 months, was it difficult to:

	Yes	No	Never tried to see provider
To find a dentist who would see [IF QS3=1 INSERT "him" IF QS3=2 INSERT "her"]?	1	2	3
To find a specialist who would see [IF QS3=1 INSERT "him" IF QS3=2 INSERT "her"]?	1	2	3
To find a general doctor or other primary care provider who would see [IF QS3=1 INSERT "him" IF QS3=2 INSERT "her"]?	1	2	3

QS15. The next question asks about [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL]'s health insurance or health coverage plans. In answering this question, please exclude plans that pay for only one type of service (such as nursing home care, accidents, family planning, or dental care) and plans that only provide extra cash when hospitalized or discounts on medical care.

Is [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] currently covered by any of the following types of health insurance or health coverage plans?

	Covered	Not Covered	Not sure
A. Insurance through a current or former employer or union (of yours or another family member's). This would include COBRA coverage.	1	2	3
B. Insurance purchased directly from an insurance company (by you or another family member). This would include coverage purchased through an exchange or marketplace, such as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES, INSERT [or (INSERT PROGRAM NAME FROM STATE_PROGRAM_NAME_FILL SHEET BASED ON PPSTATEN)]]].	1	2	3
C. Medicare, for people 65 and older, or people with certain disabilities	1	2	3
D. Medicaid, Medical Assistance (MA), Children's Health Insurance Program (CHIP), or any kind of state or government-sponsored assistance plan based on income or disability. [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES INSERT: You may know this type of coverage as [INSERT PROGRAM NAME FROM "STATE_PROGRAM_NAME_FILL" SHEET BASED ON PPSTATEN].]	1	2	3
E. TRICARE or other military health care, including VA	1	2	3
F. Indian Health Service	1	2	3
G. Any other type of health insurance coverage or health coverage plan	1	2	3

[IF "COVERED" NOT SELECTED FOR ALL ITEMS IN QS15]

QS16. Does this mean [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] currently has NO health insurance or health coverage plan?

In answering this question, please exclude plans that pay for only one type of service (such as, nursing home care, accidents, family planning, or dental care) and plans that only provide extra cash when hospitalized or discounts on medical care.

[IF QS3=1 INSERT "He" IF QS3=2 INSERT "She"] does NOT have health insurance 1
 [IF QS3=1 INSERT "He" IF QS3=2 INSERT "She"] HAS some kind of health insurance 2

[IF QS15_G=1 OR QS16=2]

QS16b. What type of health insurance does [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] have?

[TEXT BOX]

[IF AT LEAST ONE ITEM IN GRID FOR (QS15A – QS15G = 1("COVERED") OR QS16=2)]

QS16c. For [IF QS3=1 INSERT "his" IF QS3=2 INSERT "her"] current coverage, did [If QS5=1, fill= "the child", if QS5=2, fill = "the [AGE] year old", if QS5=2, fill= name/initial] enroll in a health insurance plan through the marketplace, also known as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES, INSERT [or (INSERT PROGRAM NAME FROM STATE_PROGRAM_NAME_FILL SHEET BASED ON PPSTATEN)]], in your state?

- Yes, [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] enrolled in a health insurance plan through the marketplace 1
- [IF QS3=1 INSERT "He" IF QS3=2 INSERT "She"] is in the process of enrolling in a health insurance plan in the marketplace 2
- No, [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] did not enroll through the Marketplace 3

[IF (QS15D = 1("COVERED") OR QS15G = 1("COVERED") OR QS16=2)]

QS16d. For [IF QS3=1 INSERT "his" IF QS3=2 INSERT "her"] current coverage, did [If QS5=1, fill= "the child", if QS5=2, fill = "the [AGE] year old", if QS5=2, fill= name/initial] enroll in Medicaid, Medical Assistance (MA), the Children's Health Insurance Program (CHIP), or any kind of state or government-sponsored assistance plan based on income or a disability through the marketplace?

- Yes, [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] enrolled in Medicaid, MA, CHIP, or any kind of state or government-sponsored assistance plan based on income or a disability through the marketplace 1
- [IF QS3=1 INSERT "He" IF QS3=2 INSERT "She"] is in the process of enrolling in Medicaid, MA, CHIP, or any kind of state or government-sponsored assistance plan based on income or a disability through the marketplace 2
- No, [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] did not enroll through the Marketplace 3

[IF "COVERED" SELECTED FOR ANY ITEM IN QS15 OR QS16=2]

QS18. The next question asks you to rate your satisfaction with [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=3, FILL= NAME/INITIAL]'s current health insurance coverage on several different factors. Would you say you are very satisfied, somewhat satisfied, neither satisfied or dissatisfied, somewhat dissatisfied, or very dissatisfied with [IF QS3=1 INSERT "his" IF QS3=2 INSERT "her"] current health insurance coverage in terms of:

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied
The range of health care services available?	1	2	3	4	5
The number of services that are covered (such as the number of doctor visits, prescriptions, or days in the hospital)?	1	2	3	4	5
The choice of doctors and other providers?	1	2	3	4	5
The premium that you pay for [IF QS3=1 INSERT "his" IF QS3=2 INSERT "her"] coverage?	1	2	3	4	5
The co-payments or co-insurance that you pay when [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] gets care?	1	2	3	4	5

QS19. Thinking about [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL]'s health insurance coverage over the past 12 months, how many months was [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] insured? Your best estimate is fine.

- Insured all 12 months 1
- Insured 6 to 11 months 2
- Insured 1 to 5 months 3
- Did not have health insurance at all over the past 12 months 4

[IF (NO ITEMS IN GRID FOR QS15A-QS15G=1("COVERED") AND QS16=1 AND QS19 NE 4]

QS19B Which of the following is the main reason [If QS5=1, fill= "the child", if QS5=2, fill = "the [AGE] year old", if QS5=2, fill= name/initial] no longer has that health insurance coverage?

- | | |
|--|----|
| Person in family with health insurance lost job or changed employers | 1 |
| Parent got divorced or separated | 2 |
| Child custody changed | 3 |
| Family income changed | 4 |
| Family moved | 5 |
| Cost of insurance or dependent coverage went up | 6 |
| Became ineligible because of age/left school | 7 |
| Employer stopped offering health insurance | 8 |
| The insurance company cancelled the policy or will no longer offer it | 9 |
| [IF QS3=2]: Medicaid or Medical Assistance stopped after pregnancy | 10 |
| Lost Medicaid or Medical Assistance because of new job or increase in income | 11 |
| Lost Medicaid or Medical Assistance for other reasons (such as problems with paperwork) | 12 |
| [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] does not need insurance/child does not get sick | 13 |
| Family is currently transitioning between different health insurance plans | 14 |
| Other (Please specify)[text box] | 15 |

[IF NO ITEMS IN GRID FOR QS15A-QS15G=1("COVERED") AND QS16=1]

QS19C [IF QS19=4: Earlier, you indicated that [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] currently does not have health insurance coverage.] Which of these are reasons [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] is currently uninsured? Please check all that apply.

- | | |
|--|---|
| [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] does not need insurance | 1 |
| The cost of health insurance is too high | 2 |
| The enrollment process is too difficult or too much work | 3 |
| No one in the family has a job with coverage | 4 |
| [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] is currently transitioning between different health insurance plans | 5 |
| Available insurance does not meet the child's needs | 6 |
| Other (Please specify) [text box] | 7 |

[IF QS15D =2,3 OR REFUSED TO 1 OR QS19=4]

QS21. Based on what you know about Medicaid and CHIP, do you think [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] is eligible now?

- | | |
|------------|---|
| Yes | 1 |
| No | 2 |
| Don't know | 3 |

[IF QS15D =2,3 OR REFUSED OR QS19=4]

QS23. If you wanted to enroll [IF QS3=1 INSERT "him" IF QS3=2 INSERT "her"] in Medicaid or CHIP, do you know how to do that?

- Yes 1
- No 2
- Don't know 3

[IF QS15D =2,3 OR REFUSED TO 1 OR QS19=4]

QS24a. Earlier you reported that [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] does not currently have health insurance coverage through an employer (either yours or a family member's). If you wanted to, could [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] be covered by health insurance through your job or a family member's job? That is, does your employer or a family member's employer offer health insurance that could cover [IF QS3=1 INSERT "him" IF QS3=2 INSERT "her"]?

- Yes, employer (either yours or family member's) offers health insurance for dependents 1
- No, employer (either yours or family member's) DOES NOT offer health insurance for dependents 2
- Not employed 3

[IF QS24A=1]

QS24b. Would the employer pay all, some, or none of the premium for this health insurance to cover [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL]?

- All 1
- Some 2
- None 3
- Don't know 4

QS25. During the past 12 months, was there any time when [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] needed any of the following but didn't get it because it was not affordable?

	Yes	No
Prescription drugs	1	2
Medical care	1	2
To see a general doctor	1	2
To see a specialist	1	2
To get medical tests, treatment, or follow-up care	1	2
Dental care	1	2
Mental health care or counseling	1	2
Eyeglasses or vision care	1	2

QS26. How confident are you that [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] could get health care if [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] needed it? Are you very confident, somewhat confident, not very confident, or not confident at all?

- Very confident 1
- Somewhat confident 2
- Not very confident 3
- Not confident at all 4

QS27. In the past 12 months did you or anyone in your family have problems paying any of [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL]'s medical bills? Include bills for doctors, dentists, hospitals, therapists, medication, equipment, nursing home, or home care.

- Yes 1
- No 2

Please share information about [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL]'s race and ethnicity so that we can track how well we are including children with different types of backgrounds.

QRACE1. Is [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] of Spanish, Hispanic, or Latino descent?

- No, [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] is not of Spanish, Hispanic, or Latino descent 1
- Yes, [IF QS3=1 INSERT "he" IF QS3=2 INSERT "she"] is of Spanish, Hispanic, or Latino descent 2

QRACE2

Please check one or more categories below to indicate what race(s) you consider [IF QS5=1, fill= "the child", if QS5=2, fill = "the [AGE] year old", if QS5=2, fill= name/initial] to be.

- White 1
- Black or African American 2
- American Indian or Alaska Native 3
- Asian/Pacific Islander 4

QS30. How many parents of [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] live in this house?

- One 1
- Two 2
- None 3

QS31. Is [IF QS5=1, FILL= "THE CHILD", IF QS5=2, FILL = "THE [AGE] YEAR OLD", IF QS5=2, FILL= NAME/INITIAL] a citizen of the United States?

Yes	1
No	2

[INSERT STANDARD CLOSE]