

Health Reform Monitoring Survey

www.urban.org/hrms

Quarter 1 2019

Questionnaire

NOTE: The format of the questions in this document do not necessarily reflect the format used in the web-based survey.

This survey focuses on your health and health care experiences. While you may have completed a similar survey a few months ago, your participation in this survey is important to help us get the latest information on how well the US health care system is working. Your responses to the survey will be kept confidential.

Q1. In general, would you say your health is:

Excellent	1
Very good	2
Good	3
Fair	4
Poor	5

Q2. Now thinking about your physical health, which includes physical illness and injury, for how many days during the past 30 days was your physical health not good?

_____ Number of days

Q3. Now thinking about your mental health, which includes stress, depression, and problems with emotions, for how many days during the past 30 days was your mental health not good?

_____ Number of days

Q3A. Do you have a physical or mental condition, impairment, or disability that affects your daily activities OR that requires you to use special equipment or devices, such as a wheelchair, TDD or communication device?

Yes	1
No	2

Q3B. Do you currently have a health condition that has lasted for a year or more or is expected to last for a year or more?

This could be a physical health condition (such as arthritis, asthma, cancer, dementia, diabetes, heart disease, high cholesterol, hypertension or stroke), a behavioral health or mental health condition, or a developmental disability.

- Yes, one condition 1
- Yes, more than one condition 2
- No 3

Q3C. In the past 12 months, since March 2018, did you receive Supplemental Security Income (SSI), which provides cash assistance payments to low-income aged, blind and disabled persons, or Social Security Disability Income (SSDI), which provides cash assistance payments to disabled adults with longer work histories? If you're not sure, please make your best guess. Do not include benefits received by a family member.

- Yes, I received Supplemental Security Income (SSI) 1
- Yes, I received Social Security Disability Income (SSDI) 2
- Yes, I received both SSI and SSDI 3
- No 4

Q4. Is there a place that you usually go to when you are sick or need advice about your health?

- I have one place I usually go 1
- I have more than one place I usually go 2
- I do NOT have a place I usually go 3

Q5. About how long has it been since you last visited a doctor or other health care provider for a routine checkup? A routine checkup is a general physical exam, not an exam for a specific injury, illness, or condition.

- Within the past year 1
- One or more years ago 2
- Never 3

Q6. In answering the following questions, please think about your experiences obtaining health care in the past 12 months, that is, since March 2018:

	Yes	No	Did not need care
a. Did you have trouble finding a doctor or other health care provider who would see you?	1	2	3
b. Were you told by a doctor's office or clinic that they would not accept you as a new patient?	1	2	3
c. Were you told by a doctor's office or clinic that they do not accept your health care coverage?	1	2	3
d. Did you have trouble getting an appointment at	1	2	3

a doctor's office or clinic as soon as you thought you needed one?			
--	--	--	--

[IF Q6A=1]

Q6F. Which of the following types of providers did you have trouble finding?

- A general doctor 1
A specialist. A specialist is a medical doctor who focuses on a particular class of patients (such as women), specializes in a particular medical disease or problem (such as heart disease), or focuses on a particular technique (such as surgery). 2

Q7. The next question asks about your health insurance or health coverage plans. In answering this question, please exclude plans that pay for only one type of service (such as nursing home care, accidents, family planning, or dental care) and plans that only provide extra cash when hospitalized.

Are you currently covered by any of the following types of health insurance or health coverage plans?

	Covered	Not Covered	Not Sure
a. Insurance through a current or former employer or union (of yours or another family member's). This would include COBRA coverage	1	2	3
b. Insurance purchased directly from an insurance company (by you or another family member). This would include coverage purchased through an exchange or marketplace, such as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES, INSERT [or (INSERT PROGRAM NAME)]]	1	2	3
c. Medicare, for people 65 and older, or people with certain disabilities	1	2	3
d. Medicaid, Medical Assistance (MA), the Children's Health Insurance Program (CHIP) or any kind of state or government-sponsored assistance plan based on income or a disability. You may know this type of coverage as [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES INSERT PROGRAM NAME].	1	2	3
e. TRICARE or other military health care, including VA health care	1	2	3
f. Indian Health Service	1	2	3

g. Any other type of health insurance coverage or health coverage plan	1	2	3
--	---	---	---

[IF “COVERED” NOT SELECTED FOR ANY ITEMS IN Q7]

Q8. Does this mean you currently have no health insurance or health coverage plan?

In answering this question, please exclude plans that pay for only one type of service (such as, nursing home care, accidents, family planning, or dental care) and plans that only provide extra cash when hospitalized.

I do NOT have health insurance 1
 I HAVE some kind of health insurance 2

[IF Q7G=1 OR Q8=2]

Q8B. What type of health insurance do you have?

[TEXT BOX]

[IF AT LEAST ONE ITEM IN GRID FOR (Q7A – Q7G = 1 (“COVERED”) OR Q8=2)]

Q8C. As you may know, state and federal health insurance marketplaces can be used to shop for health insurance and compare prices and benefits. These marketplaces can also be used to enroll in Medicaid, Medical Assistance or the Children’s Health Insurance Program (CHIP). You may know the marketplace as Healthcare.gov [IF THE RESPONDENT IS IN A STATE WITH STATE-SPECIFIC NAMES, INSERT [OR (INSERT PROGRAM NAME)]]. You may have seen a website or materials with the following marketplace logo[s].

[INSERT HEALTHCARE.GOV LOGO AND RELEVANT STATE MARKETPLACE LOGO, IF ANY]

Is your current coverage a health insurance plan through the marketplace? You may have completed the enrollment process yourself or had someone else do it for you.

Yes, I am enrolled in a health insurance plan through the marketplace 1
 No, I am not enrolled in a health insurance plan through the marketplace 2

[IF Q8C=1]

Q8E. Is your health insurance plan through the marketplace a private health insurance plan? If it is a private plan, it would be a plan in one the following categories: bronze; silver; gold; platinum; or catastrophic (this is only available for those under 30 years old or those with a “hardship exemption”).

Yes, it is a private plan 1
 No, it is not a private plan 2
 Don't know 3

[IF (Q7B=1 OR Q7C=1 OR Q7D=1 OR Q7G=1 OR Q8=2) AND Q7A NE 1 AND Q7E NE 1 AND Q8E NE 1]

Q8H. We know that it can sometimes be difficult to answer questions on type of health insurance coverage in surveys. It might help to see the program logo[s] for some coverage options in your state.

[INSERT MEDICAID, CHIP, OTHER PUBLIC PROGRAM LOGOS]

Is your current coverage a health insurance plan through one of these programs? You may have completed the enrollment process yourself or had someone else do it for you.

- | | |
|--|---|
| Yes, I am enrolled in a health insurance plan through one of those programs | 1 |
| No, I am not enrolled in a health insurance plan through one of those programs | 2 |

[IF ((COVERED SELECTED FOR ONLY ONE ITEM IN Q7B, Q7C, Q7D, Q7F, OR Q7G) AND Q7A NE 1 AND Q7E NE1) OR (Q8=2)]
Q23A. What is the name of your health insurance plan? It would be helpful if you could write down the name of the health plan as it appears on your health plan card.

HEALTH PLAN NAME: [TEXT BOX]

[IF (COVERED SELECTED FOR MORE THAN ONE ITEM IN Q7B, Q7C, Q7D, Q7F, OR Q7G) AND Q7A NE 1 AND Q7E NE 1]
Q23B. What is the name of the plan for your main source of health insurance coverage? It would be helpful if you could write down the name of the health plan as it appears on your health plan card.

HEALTH PLAN NAME: [TEXT BOX]

Q10. Thinking about your health insurance coverage over the past 12 months, how many months were you insured since March 2018? Your best estimate is fine.

- | | |
|--|---|
| I was insured all 12 months | 1 |
| I was insured 6 to 11 months | 2 |
| I was insured 1 to 5 months | 3 |
| I did not have health insurance at all over the past 12 months | 4 |

[IF Q10=1]

Q10B. Have you had the same type of health insurance or health coverage plan for all of the past 12 months? That is, since March 2018?

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |

[IF "COVERED" SELECTED FOR ANY ITEM IN Q7 OR Q8=2]

Q10H. Thinking about the future, how confident are you that you will be able to keep your current health insurance coverage in the coming year?

- | | |
|----------------------|---|
| Very confident | 1 |
| Somewhat confident | 2 |
| Not too confident | 3 |
| Not at all confident | 4 |

[IF NO ITEMS IN GRID FOR Q7A-Q7G=1("COVERED") AND Q8=1]

Q10F. Which of these are reasons that you do not have health insurance?

- I do not want health insurance 1
- The cost of health insurance is too high / I cannot afford health insurance 2
- I do not know how to find information on available health insurance options 3
- I had trouble finding information on available health insurance options 4
- I am in the process of enrolling in a health insurance plan or waiting for my health insurance coverage to start 5

[IF Q7A =2,3 OR REFUSED]

Q11. Earlier you reported that you do not currently have health insurance coverage through an employer (either yours or a family member's). If you wanted to, could you be covered by health insurance through your job or through a family member's job? That is, does your employer or a family member's employer offer health insurance that could cover you?

- Employer (either yours or family member's) offers health insurance 1
- Employer (either yours or family member's) does NOT offer health insurance 2
- Not employed 3

Q12. Thinking about your health care experiences over the past 12 months, that is, since March 2018 was there any time when you needed any of the following but didn't get it because you couldn't afford it?

	Yes	No
Prescription drugs	1	2
Medical care	1	2
To see a general doctor	1	2
To see a specialist-- A specialist is a doctor who focuses on a particular class of patients (such as children) or on a specific disease (such as heart disease) or on a particular technique (such as surgery)	1	2
To get medical tests, treatment, or follow-up care	1	2
Dental care	1	2
Mental health care or counseling	1	2
Treatment or counseling for alcohol or drug use	1	2

Q13. For this question, think about your health care experiences over the past 12 months, that is, since March 2018. Did you or anyone in your family have problems paying or were unable to pay any medical bills? Include bills for doctors, dentists, hospitals, therapists, medication, equipment, nursing home, or home care. For this study, we're interested in your immediate family, which would include you, your spouse (if applicable), and any children or stepchildren under 19 who are living with you.

Yes 1
No 2

Q13A. Do you or anyone in your family currently have any medical bills that are being paid off over time? This could include medical bills being paid off with a credit card, through personal loans, or bill paying arrangements with hospitals, physicians, or other health care providers. The bills can be from earlier years as well as this year.

Yes 1
No 2

Q14A. To better understand the affordability of health care, we're interested in your family's income, which would include your income plus the income of your spouse (if applicable) and any children or stepchildren under 19 who are living with you.

Your family size (including you) is...

One person 1
Two people 2
Three people 3
Four people 4
Five people 5
Six people 6
Seven people 7
Eight people 8
Nine people 9
Ten or more people 10

[IF Q14A=1-10]

Q14B. Please mark the category that best describes your family's total income over the last year before taxes and other deductions. Your best estimate is fine.

Response item 1
Response item 2
Response item 3
Response item 4

Q14A answer	Response item 1 At or below 138%	Response item 2 Above 138% and less than 250%	Response item 3 At or above 250% and less than 400%	Response item 4 400% or more
One person	At or below \$17,300	Above \$17,300 and less than \$31,300	At or above \$31,300 and less than \$50,000	At or above \$50,000
Two people	At or below \$23,400	Above \$23,400 and less than \$42,300	At or above \$42,300 and less than \$67,700	At or above \$67,700
Three people	At or below \$29,500	Above \$29,500 and less than \$53,400	At or above \$53,400 and less than \$85,400	At or above \$85,400
Four people	At or below \$35,600	Above \$35,600 and less than \$64,400	At or above \$64,400 and less than \$103,000	At or above \$103,000
Five people	At or below	Above \$41,700 and	At or above \$75,500	At or above

	\$41,700	less than \$75,500	and less than \$120,700	\$120,700
Six people	At or below \$47,800	Above \$47,800 and less than \$86,500	At or above \$86,500 and less than \$138,400	At or above \$138,400
Seven people	At or below \$53,900	Above \$53,900 and less than \$97,600	At or above \$97,600 and less than \$156,100	At or above \$156,100
Eight people	At or below \$60,000	Above \$60,000 and less than \$108,600	At or above \$108,600 and less than \$173,800	At or above \$173,800
Nine people	At or below \$66,100	Above \$66,100 and less than \$119,700	At or above \$119,700 and less than \$191,400	At or above \$191,400
Ten or more people	At or below \$72,200	Above \$72,200 and less than \$130,700	At or above \$130,700 and less than \$209,100	At or above \$209,100

[IF Q14B=1]

Q14C. Was your family's total income over the last year at or below {FILL}? Your best estimate is fine.

- [IF Q14A=1]: \$12,500
- [IF Q14A=2]: \$17,000
- [IF Q14A=3]: \$21,400
- [IF Q14A=4]: \$25,800
- [IF Q14A=5]: \$30,200
- [IF Q14A=6]: \$34,600
- [IF Q14A=7]: \$39,100
- [IF Q14A=8]: \$43,500
- [IF Q14A=9]: \$47,900
- [IF Q14A=10]: \$52,300

- Yes 1
- No 2

[IF (Q14A=2-10 OR REFUSED) AND Q13=1]

Q13B. Earlier you reported that you or someone in your family had problems paying or was unable to pay medical bills in the past 12 months. Were any of those medical bills for your own health care?

- 1. Yes
- 2. No

[IF ANY ITEM IN Q7A-G=1 OR Q8=2]

Q15A. A deductible is the amount you have to pay before your health insurance or health coverage plan will start paying your medical bills. What is the annual deductible per person under your health insurance or health coverage plan? Your best estimate is fine.

\$ _____ for the year

- I do not have a deductible 1
- Not sure of amount 2

[IF Q15A="NOT SURE OF AMOUNT" OR REFUSED]

Q15B. It would be helpful to have a rough estimate of your deductible. Was it:

Less than \$1,350	1
\$1,350 to less than \$2,700	2
\$2,700 or more	3

[IF (Q15A>=1,350 OR Q15B=2 OR 3)]

TQ102E. How confident are you that you could pay for medical care up to the annual deductible of your current health plan in the event of a major medical expense?

Very confident	1
Somewhat confident	2
Not too confident	3
Not at all confident	4

Q16A. In the past 12 months, about how much have you and your family spent out-of-pocket for health care costs that were not covered by your health insurance or health coverage plan? Your best estimate is fine.

This would not include any premiums you pay for your health insurance or any health care costs that you will be reimbursed for.

\$ _____ for the year

No out-of-pocket costs	1
Not sure of amount	2

[IF Q16A="NOT SURE OF AMOUNT" OR REFUSED]

Q16B. Would you say the out-of-pocket health care costs for you and your family were:

Less than \$500	1
\$500 to \$999	2
\$1,000 to \$1,499	3
\$1,500 to \$1,999	4
\$2,000 to \$2,999	5
\$3,000 to \$3,999	6
\$4,000 to \$4,999	7
\$5,000 to \$5,999	8
\$6,000 to \$6,999	9
\$7,000 to \$7,999	10
\$8,000 to \$8,999	11
\$9,000 to \$9,999	12
\$10,000 or more	13

TQ67. Over the past 12 months, that is, since March 2018, was there any time when you or anyone in your family had problems paying or were unable to pay the premium for a health insurance plan? A premium is a fixed amount of money people pay to have health coverage. It is often a monthly payment. It does not include copays or other expenses such as prescription costs.

Yes, had problems paying the premium	1
Yes, unable to pay the premium	2
No	3

[IF (Q14A=2-10 OR REFUSED) AND (TQ67=1 OR 2)]

TQ67A. Was that your health insurance plan or a health insurance plan that would have covered you?

Yes	1
No	2

Q17. Are you currently working for pay or self-employed?

Yes, working for pay	1
Yes, self-employed	2
No, not working	3

[IF Q17=1 OR 2]

Q17A. How many hours per week do you usually work at your current job? (If you have more than one job, please answer for the job in which you usually work the most hours.)

_____ hours per week

[IF Q17=1]

Q17B. Counting all the locations where your employer operates, are there fewer than 50 people or 50 people or more working for your employer? (If you have more than one job, please answer for the job in which you usually work the most hours). Your best guess is fine.

Fewer than 50 workers	1
50 workers or more	2

[RANDOMLY ASSIGN 75% OF SAMPLE TO DOV_WORK=1 AND 25% OF SAMPLE TO DOV_WORK=0]

[IF Q17=3 OR REFUSED AND DOV_WORK=1]

Q17C. When did you last work, even for a few days?

Within the past 12 months	1
1 to 5 years ago	2
Over 5 years ago	3

Never worked

4

[IF (Q17=1 OR 2 OR Q17C=1) AND DOV_WORK=1]

Q17D. During the past 12 months (52 weeks), how many weeks did you work, even for a few hours, including paid vacation, paid sick leave, and military service?

All or nearly all weeks	1
Most weeks	2
Some weeks	3

[IF Q17C NE 1 AND Q3C NE 1-3 AND (Q17C=2-4 OR Q17D=2 OR 3)]

Q17E. [IF Q17C=2-4]: Which of the following are reasons why you did not work during the past 12 months? [IF Q17D=2 OR 3]: Thinking about the weeks you did not work during the past 12 months, which of the following are reasons why you did not work during those weeks?

Could not find work	1
Was attending school	2
Had a health problem or disability	3
Was caring for a child under age 6	4
Was caring for a child with a health problem or disability	5
Was caring for an adult family member with a health problem or disability	6
Lacked transportation	7
Did not want to work	8
Was retired	9
Other reason (please specify): [Text box]	10

[IF (Q17=1 OR 2 OR Q17C=1) AND DOV_WORK=1]

Q17F. In the weeks you worked during the past 12 months, how many hours did you usually work each week across all jobs?

1 to 9 hours per week	1
10 to 19 hours per week	2
20 to 29 hours per week	3
30 to 39 hours per week	4
40 hours or more per week	5
Number of hours worked varied from week to week	6

[IF Q17F=3,4,5,6 OR REFUSED]

Q17G. In the weeks you worked during the past 12 months, did you ever work less than 20 hours a week? Do not include weeks that involved paid vacation, paid sick leave, or military service.

Yes	1
No	2

[IF Q7C NE 1 AND Q3C NE 1 AND (Q17F=1 OR 2 OR Q17G=1)]

Q17H. Thinking about the weeks during the past 12 months when you worked less than 20 hours, which of the following are reasons why you did not work more hours? Do not include weeks that involved paid vacation, paid sick leave, or military service.

- | | |
|---|----|
| Employer restrictions on my work schedule | 1 |
| Could not find a job offering more work hours | 2 |
| Was attending school | 3 |
| Had a health problem or disability | 4 |
| Was caring for a child under age 6 | 5 |
| Was caring for a child with a health problem or disability | 6 |
| Was caring for an adult family member with a health problem or disability | 7 |
| Lacked transportation | 8 |
| Did not want to work more hours | 9 |
| Other reason (please specify): [Text box] | 10 |

[IF Q7C NE 1 AND Q3C NE 1-3 AND DOV_WORK=1]

TQ117. Are you the primary caregiver of a dependent child age 17 or younger who is currently living with you?

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |

[IF TQ117=1]

TQ117A. Are you the primary caregiver of a dependent child age 5 or younger who is currently living with you?

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |

[IF Q7C NE 1 AND Q3C NE 1-3 AND DOV_WORK=1]

TQ118. Are you the primary caregiver for an adult family member who is currently living with you? By caregiver we mean someone who helps with daily activities (like bathing or dressing) or household activities (like shopping, cooking, or doing errands) because the adult is in poor health or has difficulty doing them on their own.

- | | |
|-----|---|
| Yes | 1 |
| No | 2 |

[IF Q7C NE 1 AND Q3C NE 1-3 AND DOV_WORK=1]

TQ119. At any time in the last 12 months, since March 2018, were you enrolled in a high school, college, or university as a full time or part time student?

- | | |
|----------------|---|
| Yes, full time | 1 |
| Yes, part time | 2 |
| No | 3 |

[IF Q7C NE 1 AND Q3C NE 1-3 AND FEMALE AND AGE = 18-49 AND DOV_WORK=1]

TQ117B. Were you pregnant at any time since March 2018?

Yes	1
No	2

[IF Q7C NE 1 AND Q3C NE 1-3 AND DOV_WORK=1]

TQ120. Are there any motorized vehicles kept at home for use by members of your household? These could include automobiles, vans, trucks, motorcycles, or scooters.

Yes	1
No	2

[IF TQ120=2]

TQ120B. How would you rate your ability to get around without driving in your neighborhood? This would include your ability to get around by walking, bicycling, or using public transportation.

Excellent	1
Very good	2
Good	3
Fair	4
Poor	5

[IF Q7A NE 1 AND Q7C NE 1 AND Q7E NE 1 AND Q3C NE 1-3 AND ((Q7D=1 OR Q7G=1 OR Q8=2 OR Q8E=2 OR Q8H=1) OR (Q8C=1 AND Q14B=1))]

TQ114B. Several states are considering requiring adults without disabilities to work, to be looking for work, or to be participating in a work-related activity (such as school, job training, or volunteering) in order to get and keep their health insurance through Medicaid. How much have you heard about these work requirements?

A lot	1
Some	2
Only a little	3
Not at all	4

[IF Q7A NE 1 AND Q7C NE 1 AND Q7E NE 1 AND Q3C NE 1-3 AND ((Q7D=1 OR Q7G=1 OR Q8=2 OR Q8E=2 OR Q8H=1) OR (Q8C=1 AND Q14B=1))]

TQ114C. If work requirements were put in place as a condition for keeping your current health insurance, would you be very worried, somewhat worried, not too worried, or not at all worried that these requirements would make it harder for you to keep your current health insurance coverage?

Very worried	1
Somewhat worried	2
Not too worried	3
Not at all worried	4

[IF TQ114C = 1 OR 2]

[ORDER OF CATEGORIES 1-5 IS RANDOMIZED]

TQ114D. Which of the following are reasons you would be [IF TQ114c=1: very] [IF TQ114c=2: somewhat] worried that work requirements would make it harder for you to keep your current health insurance coverage?

- I have a health problem or disability that makes it difficult to work or participate in work-related activities 1
- I have family responsibilities that make it difficult to work or participate in work-related activities. 2
- I am worried I would have trouble finding work or work-related activities offering enough hours. 3
- I am worried I would not always meet the requirement because my work schedule is unpredictable. 4
- I am worried I would not have transportation to get to work or work-related activities. 5
- Other (please specify): [TEXT BOX] 6

[IF Q4=1 OR 2]

TQ57A. The next questions focus on your experiences getting health care.

Earlier you reported that there was [IF Q4=1: a place] [IF Q4=2: more than one place] you usually go when you are sick or need advice about your health. [IF Q4=1: What kind of place do you usually go to?]
[IF Q4=2: What kind of place do you usually go to most often?]

- Clinic or health center 1
- Doctor's office or HMO 2
- Hospital emergency room 3
- Hospital outpatient department 4
- Urgent care clinic 5
- Retail store care clinic 6
- Some other place (please specify): [TEXT BOX] 7

[IF (Q4=1 OR 2) AND TQ57A NE 3]

TQ57H. Do you have a person at [IF Q4=1: your usual place of care] [IF Q4=2: the usual place of care you go most often] that you think of as your personal doctor or health care provider?

- Yes, one person 1
- Yes, more than one person 2
- No 3

[IF TQ57H=1 OR 2]

TQ57H_2. Is [IF TQ57H=1: your personal provider] [IF TQ57H=2: the personal provider that you see most often] a doctor or some other type of health care provider?

- Doctor 1
- Some other type of health care provider 2
- Not sure 3

[IF TQ57H=1 OR 2]

TQ57H_3. How long have you been going to [IF TQ57H=1: your personal provider] [IF TQ57H=2: the personal provider that you see most often]?

- Less than 1 year 1
- 1 to 5 years 2
- 5 years or more 3

[IF TQ57H=1 OR 2]

TQ57K. Is [IF TQ57H_2=1: your personal doctor] [IF TQ57H_2=2 OR 3 OR REFUSED: your personal health care provider] male or female?

- Male 1
- Female 2

[IF TQ57H=1 OR 2]

TQ57L. Is [IF TQ57H_2=1: your personal doctor] [IF TQ57H_2=2 OR 3 OR REFUSED: your personal health care provider] Spanish, Hispanic, or Latino?

- Yes, Spanish, Hispanic, or Latino 1
- No 2

[IF TQ57H=1 OR 2]

TQ57M. Do you consider [IF TQ57H_2=1: your personal doctor] [IF TQ57H_2=2 OR 3 OR REFUSED: your personal health care provider] to be the same race as you are?

- Yes 1
- No 2

[IF TQ57H=1 OR 2]

[ORDER OF ITEMS IS RANDOMIZED]

[QUESTIONS SPLIT ACROSS 3 GRIDS WITH 6 TO 7 ROWS IN EACH GRID]

TQ57O. Do you agree or disagree with the following statements about your [IF TQ57H_2=1: personal doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: personal health care provider]?

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
1. I trust my [IF TQ57H_2=1: doctor/IF TQ57H_2=2 OR 3 OR REFUSED: provider].	1	2	3	4	5
2. I would <u>not</u> recommend my [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] to family and friends.	1	2	3	4	5
3. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] tells me the truth, even if it is bad news.	1	2	3	4	5
4. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] cares about me as a person.	1	2	3	4	5

5. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] puts my health and well-being above keeping down my health plan's costs.	1	2	3	4	5
6. I'm comfortable talking with my [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] about personal problems related to my health.	1	2	3	4	5
7. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] treats me with courtesy and respect.	1	2	3	4	5
8. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] asks me about my goals for my health.	1	2	3	4	5
9. I have confidence in the medical care provided by my [IF TQ57H_2=1: doctor/IF TQ57H_2=2 OR 3 OR REFUSED: provider].	1	2	3	4	5
10. I <u>don't</u> always follow my [IF TQ57H_2=1: doctor's/ IF TQ57H_2=2 OR 3 OR REFUSED: provider's] advice.	1	2	3	4	5
11. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] is thorough and careful.	1	2	3	4	5
12. My [IF TQ57H_2=1: doctor's/ IF TQ57H_2=2 OR 3 OR REFUSED: provider's] medical decisions are influenced by how much money they can make.	1	2	3	4	5
13. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] listens carefully to what I have to say.	1	2	3	4	5
14. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] interrupts me when I am talking.	1	2	3	4	5
15. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] takes my questions and concerns seriously.	1	2	3	4	5
16. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] talks with me about things in my life that cause me worry or stress.	1	2	3	4	5
17. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] explains things in a way that is easy for me to understand.	1	2	3	4	5
18. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] involves me in decisions about my medical care.	1	2	3	4	5
19. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2	1	2	3	4	5

OR 3 OR REFUSED: provider] asks me about any concerns I have with my medical care.					
20. My [IF TQ57H_2=1: doctor/ IF TQ57H_2=2 OR 3 OR REFUSED: provider] does <u>not</u> spend enough time with me.	1	2	3	4	5

[RANDOMLY ASSIGN HALF OF SAMPLE TO DOV_TQ143=1 AND DOV_TQ147=0]

[RANDOMLY ASSIGN HALF OF SAMPLE TO DOV_TQ147=1 AND DOV_TQ143=0]

[IF Q10=1 AND (AT LEAST ONE ITEM IN Q7A-G=1 OR Q8=2) AND DOV_TQ143=1]

TQ143. This question focuses on your experiences with your health insurance coverage. At any time during the past 12 months did you do any of the following?

	Yes	No
a. Sought information from your health plan on the providers in your plan's network	1	2
b. Sought information from your health plan on other issues, such as your covered services (including prescription drugs), deductibles, co-payments, coinsurance or the cost of care	1	2
c. Sought authorization from your health plan for health care or prescription drugs you thought you needed	1	2
d. Followed up with your health plan to try to resolve a problem with a medical bill	1	2
e. Followed up with your health plan to try to resolve a problem with a premium payment	1	2

[IF Q10=1 AND (AT LEAST ONE ITEM IN Q7A-G=1 OR Q8=2) AND DOV_TQ143=1]

TQ144. This question focuses on your experiences with health care providers, which would include doctors and other health care providers (such as nurses, nurse practitioners, and physician assistants). At any time during the past 12 months did you do any of the following?

	Yes	No
a. Contacted a provider or provider's office to try to get an appointment	1	2
b. Contacted a provider or provider's office for information on your health care (e.g., test results, treatment plans, medical records) for yourself or to share with another provider	1	2
c. Followed up with a provider or provider's office to try to resolve a problem with a medical bill	1	2

[IF ANY ITEM IN TQ143 OR TQ144=1]

[ITEMS ONLY SHOWN IF SELECTED IN TQ143 OR TQ144]

TQ145. In the past 12 months, have you delayed seeking medical care because of difficulties with any of the following?

	Yes	No
a. Obtaining information from your health plan on the providers in your plan's network	1	2
b. Obtaining information from your health plan about other issues, such as your covered services (including prescription drugs), deductibles, co-payments, coinsurance or the cost of care	1	2
c. Obtaining authorization from your health plan for health care or prescription drugs you thought you needed	1	2
d. Resolving a medical bill with your health plan	1	2
e. Resolving an issue with a premium payment with your health plan	1	2
f. Trying to get an appointment with a provider	1	2
g. Obtaining information from a provider or provider's office on your health care (e.g., test results, treatment plans, or medical records) for yourself or to share with another provider	1	2
h. Resolving a medical bill with a provider or provider's office	1	2

[IF ANY ITEM IN TQ143 OR TQ144=1]

[ITEMS ONLY SHOWN IF SELECTED IN TQ143 OR TQ144]

TQ146. In the past 12 months, was there any time when you needed medical care, but did not get it because of difficulties with any of the following?

	Yes	No
a. Obtaining information from your health plan on the providers in your plan's network	1	2
b. Obtaining information from your health plan about other issues, such as your covered services (including prescription drugs), deductibles, co-payments, coinsurance or the cost of care	1	2
c. Obtaining authorization from your health plan for health care or prescription drugs you thought you needed	1	2
d. Resolving a medical bill with your health plan	1	2
e. Resolving an issue with a premium payment with your health plan	1	2
f. Trying to get an appointment with a provider	1	2
g. Obtaining information from a provider or provider's office on your health care (e.g., test results, treatment plans, or medical records) for yourself or to share with another provider	1	2
h. Resolving a medical bill with a provider or provider's office	1	2

[IF DOV_TQ147=1]

[RANDOMIZE A-D; RANDOMIZE ORDER OF SUPPORT AND OPPOSE IN QUESTION STEM AND COLUMNS ACROSS INDIVIDUALS BUT KEEP ORDER THE SAME ACROSS A-D FOR THE SAME INDIVIDUAL]

TQ147. Some members of Congress are considering new ways to expand health insurance coverage. The next few questions ask whether you would [support] or [oppose] some of the approaches that are being considered.

a. One approach would make health insurance coverage more affordable by increasing the amount of subsidies to lower the premiums and out-of-pocket costs (e.g., deductibles, copayments, coinsurance) for some health insurance plans. These subsidies are sometimes referred to as a premium tax credit and a cost-sharing reduction. Would you [support] or [oppose] that approach?

Support	1
Neither support nor oppose	2
Oppose	3

b. One approach would give all Americans the option of enrolling in a government-run health insurance plan that would be similar to Medicare. This is sometimes called a “public option.” People would pay a premium based on their income to buy into the government-run plan. This new government-run plan would be in addition to the health insurance options that are available in the current health insurance system. Would you [support] or [oppose] that approach?

Support	1
Neither support nor oppose	2
Oppose	3

c. One approach would enroll all Americans in a single government-run health insurance plan that would be similar to Medicare as part of a new national health insurance program. This is sometimes called “Medicare-for-All.” Instead of paying premiums, taxpayers would cover the costs of this national health insurance program. This new program would replace the current health insurance system with a single health plan. Would you [support] or [oppose] that approach?

Support	1
Neither support nor oppose	2
Oppose	3

d. One approach would enroll all Americans in either a government-run plan that would be similar to Medicare OR a private health insurance plan as part of a new national health insurance program. People would pay a premium based on their income to enroll in this national health insurance program and would choose either the government-run plan or a private health plan. This new program would replace the current health insurance system. Would you [support] or [oppose] that approach?

Support	1
Neither support nor oppose	2
Oppose	3

[IF TQ147A=1]

TQ148. You reported support for increasing the amount of subsidies to lower the premiums and out-of-pocket costs (e.g., deductibles, copayments and coinsurance) for some health insurance plans. If the federal government were to provide new funding to make coverage more affordable, do you think the new funding should be used to help low-income people, to help people regardless of their income, or to help some other group or groups?

Help low-income people	1
------------------------	---

- Help people regardless of their income 2
- Help some other group or groups (specify): [TEXT BOX] 3

[IF TQ147A=1]

TQ149. Would you support an increase in federal taxes to be used to make coverage more affordable by lowering health insurance premiums and out-of-pocket costs?

- Yes 1
- No 2

[IF DOV_TQ147=1]

[RANDOMLY ASSIGN TO ONE QUESTION IN TQ150-153]

[IF DOV_150153=1, SEE TQ150]

[IF DOV_150153=2, SEE TQ151]

[IF DOV_150153=3, SEE TQ152]

[IF DOV_150153=4, SEE TQ153]

[IF DOV_150153=1]

[RANDOMIZE ORDER OF BETTER AND WORSE IN QUESTION STEM AND COLUMNS]

TQ150. For this question, think about the proposal to replace the current health insurance system with a national health insurance program that would cover all Americans in a single government-run plan that was similar to Medicare. This is sometimes called “Medicare-for-All.” If this national health insurance program were put into place, do you think the following would be [better than, about the same as, or worse than] they are now?

	Better	About the Same	Worse
a. The amount of time you would need to wait to see doctors and other providers	1	2	3
b. Your choice of doctors and other providers	1	2	3
c. The quality of your health care	1	2	3
d. Your ability to get the care that you need	1	2	3

[IF DOV_150153=2]

[RANDOMIZE ORDER OF HIGHER AND LOWER IN QUESTION STEM AND COLUMNS]

TQ151. For this question, think about the proposal to replace the current health insurance system with a national health insurance program that would cover all Americans in a single government-run plan that was similar to Medicare. This is sometimes called “Medicare-for-All.” If this national health insurance program were put into place, do you think the following would be [higher than, about the same as, or lower than] they are now?

	Higher	About the same	Lower
a. Your out-of-pocket costs for health care	1	2	3
b. The premiums you would pay for health insurance	1	2	3
c. The federal taxes you would pay	1	2	3

[IF DOV_150153=3]

[ORDER OF ITEMS IS RANDOMIZED]

TQ152. Earlier we asked you whether you would support or oppose a proposal to replace the current health insurance system with a national health insurance program that would cover all Americans in a single government-run plan that was similar to Medicare. This is sometimes called “Medicare-for-All.” The following is a list of some of the changes that might occur if this national health insurance program were put into place. Which, if any, of the following were important to you in deciding whether to support or oppose a proposal for a national health insurance program?

	Important to me	Not important to me
a. Most people would not be able to keep their current insurance coverage	1	2
b. Everyone would have health insurance coverage	1	2
c. People would pay little or no out-of-pocket costs when they use health care services	1	2
d. Most people would pay lower premiums	1	2
e. Higher federal taxes would be needed to finance a national health insurance program	1	2
f. The health care system would be simpler	1	2
g. The government would have more control over which health care benefits are covered by insurance	1	2
h. The government would have a greater ability to reduce health care costs	1	2
i. Hospitals, doctors, and other providers might be paid less	1	2
j. It might be harder to get an appointment with a provider for a health care visit	1	2
k. Administrative spending on health care would be reduced	1	2
l. There might be less medical innovation	1	2

[IF DOV_150153=4]

[RANDOMIZE ORDER OF MORE AND LESS IN QUESTION STEM AND RESPONSE CATEGORIES]

TQ153. For this question, think about the proposal to replace the current health insurance system with a national health insurance program that would cover all Americans in a single government-run plan that was similar to Medicare. This is sometimes called “Medicare-for-All.” If this national health insurance program were put into place, do you think the amount you would save from lower premiums and lower out-of-pocket costs would be [more, less, or about the same] as the additional federal taxes you would pay?

- More 1
- About the same 2
- Less 3

TQ154. As you may know, some companies sell “short-term” health insurance plans that last for 12 months or less. When someone tries to purchase a short-term plan they are asked about their health and any health conditions they have. People can be turned down for coverage based on their health and health conditions. The premiums for short-term plans are much less than traditional insurance

coverage for some people, but the short-term plans provide fewer benefits and do not generally pay for care for pre-existing conditions. Government subsidies cannot be used to buy short-term plans.

Did you consider purchasing a short-term plan in the last 12 months?

Yes 1
No 2

[IF TQ154=1]

TQ155. Did you try to purchase a short-term plan in the last 12 months?

Yes 1
No 2

[IF TQ155=1]

TQ156. Did you purchase a short-term plan in the last 12 months?

Yes 1
No 2

[IF TQ156=1]

TQ157. Which of the following are reasons you chose to purchase a short-term plan?

	Yes	No
a. I only needed coverage for a short period of time	1	2
b. I didn't know traditional coverage was available	1	2
c. I am healthy and do not need traditional coverage	1	2
d. I could not afford traditional coverage	1	2
e. I could use it to go to the doctors/hospitals I want to use while traditional coverage limited my choice of doctors/hospitals	1	2
f. Other (specify): [TEXT BOX]	1	2

[IF TQ156=2]

TQ158. Which of the following are reasons you did not purchase a short-term plan?

	Yes	No
a. The company declined my application	1	2
b. The policies wouldn't cover care that I needed (e.g., for pre-existing conditions, maternity care, etc.)	1	2
c. The coverage was not a good value for the price	1	2
d. The price was too high	1	2
e. I couldn't use my subsidy/tax credit to help purchase it	1	2
f. Other (specify): [TEXT BOX]	1	2

TQ86. For the next questions think about the health care you’ve received over the last 12 months, that is, since March 2018. Over the last 12 months, have you ever felt that a doctor, other health care provider, or their staff judged you unfairly or treated you with less respect than other people?

Yes 1
 No 2

[IF TQ86=1]

[ORDER OF ITEMS 1-12 IS RANDOMIZED]

TQ86A. In your opinion, were any of the times that a doctor, other health care provider, or their staff judged you unfairly or treated you with less respect than other people because of any of the following?

	Yes	No
1. The type of health insurance coverage you had	1	2
2. A lack of health insurance coverage	1	2
3. Your race or ethnicity	1	2
4. Your nationality or ancestry	1	2
5. Your age	1	2
6. Your gender	1	2
7. Your sexual orientation or gender identity	1	2
8. Your personal or religious beliefs	1	2
9. Your appearance	1	2
10. Your accent or the way you speak English	1	2
11. A disability	1	2
12. A health condition	1	2
13. Other (specify): [TEXT BOX]	1	2

[IF TQ86=1]

[ORDER OF ITEMS IS RANDOMIZED BUT “DELAYED” ALWAYS APPEARS BEFORE “DIDN’T GET”]

TQ86B. Did you do any of the following because a doctor, other provider, or their staff judged you unfairly or treated you with less respect than other people?

	Yes	No
1. Changed providers	1	2
2. Delayed getting care you needed	1	2
3. Didn’t get care you needed	1	2
4. Filed a complaint	1	2
5. Didn’t follow the doctor or provider’s recommendations	1	2
6. Other (specify): [TEXT BOX]	1	2

[IF Q7C NE 1 AND Q3C NE 1-3 AND DOV_WORK=1]

The next few questions are related to involvement in the criminal justice system. We know that this information is personal, and your responses to these questions are completely voluntary. Please remember your answers will be kept confidential. The answers that people give us about involvement in the criminal justice system are important to our understanding of potential barriers to employment.

[IF Q7C NE 1 AND Q3C NE 1-3 AND DOV_WORK=1]

TQ142. Have you ever been arrested by the police or taken into custody for an illegal or delinquent offense (do not include arrests for minor traffic violations)?

Yes	1
No	2

[IF TQ142=1]

TQ142A. Since you were [CURRENT AGE MINUS 7] years old, have you been arrested by the police or taken into custody for an illegal or delinquent offense (do not include arrests for minor traffic violations)?

Yes	1
No	2

[IF TQ142=1]

TQ142B. Have you ever been convicted of, or found delinquent (adjudicated delinquent) of any charges, or have you ever pleaded guilty to any charges?

Yes	1
No	2

[IF TQ142B=1]

TQ142C. Were you ever sentenced to spend time in a jail, prison, or juvenile detention center?

Yes	1
No	2